

Economy Skills Transport and Environment Scrutiny Board 19 November

Item 4 - Reset and recovery Update



Highway Services

Current demand on services

- Statutory services continue to operate
- Service levels at pre-Covid levels
- Traffic levels likely to reduce allowing traffic sensitive work to continue
- Emergency active travel work under review
- New town centre ,travel schemes are being delivered to tight timescales
- Parking enforcement in place and re-emphasised



Development Planning & Building Control

- **Current demands on service**
 - General services continue to operate
 - Significant demand on Land Charges due to pent up demand factors and stamp duty
 - Suspension of H&S at sports grounds and planning committee visits
- **Business continuity arrangements**
 - Remote working to continue
 - Most applications domestic so can be viewed from street
 - Building control requesting video and pictures to aid supervision of sites
 - Planning committee now held virtually still operating effectively using technology
 - Staff attend council house for essential activity only (printing/ scanning/ post/ legal notices)
 - If staff reduce due to COVID phased suspensions of services will be considered
 - Staff can also be redeployed with the service should the need arise



Spatial Planning and Growth

Current demand on service

- No substantive change in operations – homeworking to continue and service provision as existing.

Business continuity arrangements

- Expectation that Business Growth Team will need to support business grants process
- Office access limited to essential access only
- Ongoing reviews based on demand



Waste Services

Current Demand on Service

- 27 Staff self isolating
- Services experiencing 30% higher demand requiring additional support
- If further staff are ill will result in disruption

Business continuity arrangements

- Serco plans for agreement with senior officers
- Daily briefings with client and contractor
- Serco updating on staff
- Phased suspension of services option if necessary
- Impact on street cleaning if actioned
- Joint comms updates to residents and members
- H&S in place



Strategic Assets and Land

Current demand on services

- **Markets**
 - Essential retailers open only
- **Assets**
 - Corporate buildings open for essential services
 - FM to provide essential services to buildings
- **Urban design building services**
 - Construction remains open
- **Estates**
 - Existing offer remains in place

